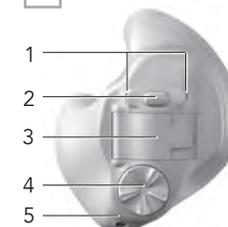


Your Hearing System.

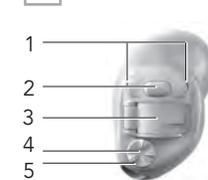
Full shell



Half shell



Canal



Mini Canal



CIC



IIC



jam SHD jamHD

jam flow 2

- 1 Microphone** – sound enters your hearing systems through the microphones
- 2 Push button** – switches between listening programs and/or changes the volume level (depending on individual fitting)
- 3 Battery door (on & off)** – close the door to turn on your hearing aids, open the door all the way to turn off your hearing aids or to change the battery.
To replace the battery, fully open the battery door for access to the battery compartment.
- 4 Rotary dial** – controls the volume (depending on individual fitting)
- 5 Vent (additional drilling)** – aids in the reduction of occlusion making your own voice sound better
- 6 Removal handle** – assists in removing very small hearing systems from the ear canal

Which System Goes in Which Ear:

The color indicates for which ear the hearing system has been optimized.

Red = right ear **Blue** = left ear

Option: Remote control

- Refer to the remote control user guide.

Hearing System:	FCC ID:	IC ID:
jamHD 13, 312	VMY-UWITE2	2756A-UWITE2
jamHD 10A	VMY-UWITE3	2756A-UWITE3
jamHD 10A omni	VMY-UWITE4	2756A-UWITE4
jam	VMY-UWITE1	2756A-UWITE1
flow 2	-	-
jam SHD ITE	VMY-UWITE4	2756A-UWITE4

Conformity to directive 93/42/EEC concerning medical devices



0124

Inserting and Changing the Battery.



Low Battery Warning

Two long beeps indicate the hearing system battery is low. After the low battery warning, sounds may not be as clear. This is normal and can be fixed by changing the batteries in the hearing systems. If you are not able to hear the low battery warning, your hearing healthcare professional can change its pitch or loudness. If you prefer, it can be turned off entirely.

- Open the battery door.

- Insert the battery into the battery compartment, so that the **negative pole** faces into the door.

- Close the battery door.



With a new battery, it may take a few minutes for the battery to develop its full output. Only then should you close the battery compartment.

Inserting and Removing the Hearing System.

- Hold the hearing system between your thumb and index finger with the battery door facing away from your ear.
If your hearing system is a CIC or IIC, insert by holding the hearing system with the removal handle at the bottom.
- Gently insert the canal portion of the hearing system into your ear using your index finger to push back and tuck the hearing system completely into place. It should fit snugly and comfortably. Gently pull down and back on your earlobe to help you insert the hearing system into your ear canal more easily.

Removing your hearing system:

- If your hearing system is a CIC or IIC, gently pull on the removal handle. To remove an ITE hearing system, grasp it with your thumb and index finger. Move your jaw up and down or apply pressure to the back of your ear to help loosen the hearing system.
- Note: Do not use the controls or the battery door to remove your hearing systems.

Turning Your Hearing Systems on and off.

Your hearing systems have a battery door that acts as an on/off switch and that allows access to the battery compartment.

- On:** Close the battery door fully.
Note: It may take 5 seconds before the hearing system turns on. Your hearing healthcare provider can increase the start up delay if required.
- Off:** Open the battery door all the way to turn off the hearing system or access and change the battery.

Adjusting Volume.

Your hearing systems may come with two controls that allow you to further adjust them – a rotary dial and a push button. IIC hearing systems may also come with a IIC remote.

With Rotary Dial

If the rotary dial has been configured as a volume control:

- Rotate dial slowly forward towards your nose to increase the volume.
- Rotate the dial slowly backward away from your nose to decrease the volume.



With Pushbutton

If the pushbutton has been configured as a volume control:

- Push the button on your right hearing system to increase the volume in both hearing systems.
- Push the button on your left hearing system to decrease the volume in both hearing systems.



With Remote Control

- Refer to the remote control user guide.

Volume setting	Beeps
Suggested volume level	1 beep
Turning volume up	short beep
Turning volume down	short beep
Maximum volume level	2 beeps
Minimum volume level	2 beeps

Switching Hearing Programs.

With Pushbutton

- Use the program pushbutton to select one of the hearing programs individually programmed for you.
- When changing, your hearing system uses signal sounds to indicate which program you have selected.
- You can thus adjust your system to the relevant hearing situation.

Program 1 (e.g. AutoSurround)	1 beep
Program 2 (e.g. speech in noise)	2 beeps
Program 3 (e.g. PhoneConnect)	3 beeps
Program 4 (e.g. music)	4 beeps
PhoneConnect	short melody

Wireless synchronization (if enabled) Opposite ear beeps the same as side being adjusted

With Remote Control

- Refer to the remote control user guide.

Hearing Program/Description

-
-
-
-

Optional Functionalities.

Wireless Synchronisation (BiLink)

- If wireless synchronization is enabled, then changing the volume or program setting on one hearing system, will automatically make the change to both hearing systems at the same time. Wireless synchronization works for both the push button and the lever.
- Please refer all questions concerning your hearing system to your hearing system professional.

Binaural Phone (BiPhone)

The Bi feature enables you to hold a phone to one ear and hear the sound clearly in both ears. No accessories are required.

Power-on-Delay

- allows you to turn the hearing systems on with an automatic delay of 5, 10, or 15 seconds to avoid feedback (whistling).

Telephone Coil

The telephone coil allows inductive signal reception (e.g., when telephoning). The reception of noise through the microphone is reduced or suppressed.



Tinnitus Manager

If your hearing healthcare professional has configured both a Tinnitus Manager program and a volume control, you can adjust the Tinnitus Manager level while you are in the Tinnitus Manager program.

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Automatic Telephone Program

● Hold a telephone near your hearing system: the hearing system automatically switches to the telephone program. Move the telephone away from your hearing system: the hearing system switches back to the previously used program.

 Not all telephones produce a magnetic field strong enough to activate the PhoneConnect function. In this case, use the PhoneConnect magnet, enclosed in your hearing system package.

● Attach it to the telephone receiver to activate the PhoneConnect function.

 When operating the hearing system in telecoil mode, the wireless function may cause a pulsing noise. This is due to the pick-up of the transmission signal.

● When your hearing system is in telecoil mode please use the remote control only with a distance greater than 10 cm (4 inches).

Accessories.

Remote Control RCV1/2

The wireless function of your hearing systems allows you to use a remote control to change the program and volume of your hearing systems. For detailed information and instructions, refer to the user guide, or ask your hearing system professional.



uDirect 2/3, uStream, uTV3

The uDirect 2/3, uStream and uTV3 are optional accessories for your hearing systems. For more information on using the uDirect 2/3, uStream and uTV3, please see the user guide for that accessory. For information on how to get a uDirect 2/3, uStream or uTV3 accessory, please contact your hearing healthcare professional.

PhoneConnect

Your hearing system professional may have configured a telephone program, which you can reach via the automatic program switching function (PhoneConnect). The magnet on the telephone (optional) provides the magnetic field required to activate the telephone program.

Your hearing system professional can put together your own individual user manual for you.

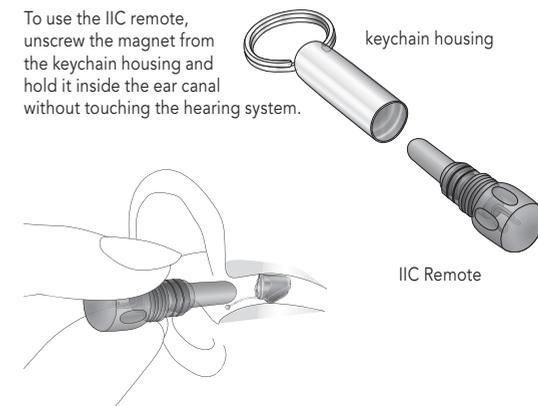
IIC Remote

The IIC remote contains a magnet that functions like a remote control to change the settings of your hearing system. Your IIC remote can be configured as:

Program switch

Volume control (increase or decrease the volume)

To use the IIC remote, unscrew the magnet from the keychain housing and hold it inside the ear canal without touching the hearing system.



● **Please refer all questions concerning your hearing system to your hearing system professional.**

Advice on Care.

You are advised to use our HADEO care products to clean your hearing system. These products were developed specifically for this purpose and are available exclusively from your hearing system professional.

● The hearing system itself must **not** be placed in water or cleaning fluid.

● The hearing system must be kept dry. Please put it in a HADEO DryBox, HADEO Drying Bag or Drying Container overnight to extract any moisture from the inside of the system.

● Clean your hearing system (preferably in the morning) with a cleaning tissue, keeping it dry.

● Residues can be removed from the sound outlets with a small brush (allow system to dry completely first). Please do not use sharp objects to clean the system.



Care Primer

Our HADEO care primer can be obtained from your hearing system professional who will be glad to advise you on any questions you may have about caring for your system.



Troubleshooting.

Should a problem occur, you can usually correct it quickly. Use the following troubleshooting tips to resolve simple issues. If you still encounter problems after trying these suggestions, consult your hearing system professional.

Problem	Possible Cause	Possible Solution
No sound.	Not turned on. Low/dead battery. Poor battery contact.	Turn on. Replace battery. Consult your hearing system professional.
	Battery upside down.	Insert battery plus (+) side up.
	Hearing systems blocked with ear wax.	Consult your hearing system professional.
Not loud enough.	Low volume.	Turn up volume; see hearing system professional for models without a manual volume control or if problem persists.
	Low battery. Hearing systems not inserted properly. Change in hearing.	Replace battery. Remove and reinsert carefully. Consult your hearing system professional.
	Hearing systems blocked with ear wax.	Consult your hearing system professional.
Intermittent.	Low battery. Dirty battery contact.	Replace battery. Consult your hearing system professional.
Two long beeps.	Low battery.	Replace battery.

Problem	Possible Cause	Possible Solution
Whistling.	Hearing systems not inserted properly. Hand/clothing near ear. Poorly fitting hearing systems.	Remove and reinsert carefully. Move hand/clothing away from your ear. Consult your hearing system professional.
Not clear, distorted.	Poorly fitting hearing systems. Hearing systems blocked with ear wax. Low battery.	Consult your hearing system professional. Consult your hearing system professional. Replace battery.
Weak on the telephone.	Low volume. Telephone not positioned properly. Hearing systems requires adjustment.	Turn up volume. Move telephone receiver around ear for clearer signal. Consult your hearing system professional.



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Instructions For Use

See also "General Warnings and Safety Instructions", Page 11-20

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